#### June 10, 2024

## Digital Inclusion & Mental Health Micro-Learning Series

Supporting Afghan Newcomers

## Switchboard connecting resettlement experts



## **Micro-Learning Contributors**





#### **Freschta Naseri**

Subject Matter Expert, Digital Inclusion

#### **Julie Heller**

Program Manager, Digital Inclusion





#### **Megan Rafferty**

Training Officer, Mental Health and Wellness

## **Micro-Learning Series: Session Dates and Times**



**June 10, 2024** 12:30 – 12:45 PM ET



**June 17, 2024** 12:30 – 12:45 PM ET



**June 24, 2024** 12:30 – 12:45 PM ET









### **July 8, 2024** 12:30 – 12:45 PM ET

**July 15, 2024** 12:30 – 12:45 PM ET

**July 22, 2024** 12:30 – 12:45 PM ET

## Disclaimer

- health services.



## This presentation will introduce technology as a complimentary tool in mental

### This presentation will focus on technologies that have realistic accessibility rates in the realm of resettlement.

# 1

## **Culture Shock**

June 10, 2024



## **Learning Objectives**

By the end of this session, you will be able to:

#### Recognize

common mental health concerns Afghan families encounter at different stages of their resettlement journey ways to integrate technological tools and resources in supporting Afghan newcomers seeking mental, social, and emotional health services





#### Identify

## **Meet Masoud**



- animation.
- shared.



• We will watch a five-minute animation of Masoud at the start of his resettlement journey.

 His concerns will center around culture shock, and he will look for ways to cope using technology.

 Questions submitted in the Q&A box will be discussed after the

Recommended Resources will be









## slido



How does Masoud's use of technology effectively support his experience coping with culture shock?

(i) Start presenting to display the poll results on this slide.

## **Action Steps**



Curate a list of online communities and local resources.

Promote connections among clients through online communities.

Create online communities if none exist in your area of service.

Connect clients to communitybased organizations.

## **Recommended Resources**

- IRC Digital Community: <u>Afghan</u>
  <u>Facebook</u> the
  Cultural Orientation
  Resource Exchange (CORE)
- App: <u>SettleIn</u> CORE
- Tip Sheet: <u>Broadening Scope</u>
  <u>As An Ethnic Community-Based</u>
  <u>Organizations (ECBO)</u> Project
  SOAR



# SettleIn

1:20 PM

#### What do you want to learn today?

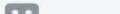


#### Resettlement Basics

**5% COMPLETE** 

Your

\* 100%





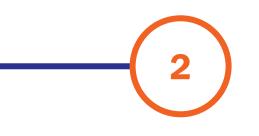
## **Learning Objectives**

Now you are able to:



common mental health concerns Afghan families encounter at different stages of their resettlement journey ways to integrate technological tools and resources in supporting Afghan newcomers seeking mental, social, and emotional health services





#### Identify



## **Questions?**

Type your question in the Q&A Click **thumbs-up** to vote for others' questions

# Help us help you!

Scan the QR code or click the link in the chat to access our feedback survey!

- Five questions
- 60 seconds
- Help us improve future training and technical assistance



